IOL Counselor™
Language Upgrade Installation Guide

The instructions contained in this document outline the steps necessary to install a language upgrade file that will change the language used within the IOL Counselor™, with the exception of the Patient Education Video within the IOL Counselor™ program. Once the installation is complete you will only see the program information in the new language installed.

Installing the Language Upgrade:

Step #1 – Prepare for the Language Upgrade:

Log onto the workstation using the original account used to install the IOL Counselor™.
This account will need rights to install software to the C: drive before you install the update.
Please make sure your IOL Counselor Program is closed before starting the updating process.

Step #2 - Install the Language Upgrade from a Zip file:

Once the download is complete go to the file location, right-click on the downloaded file (Update_xx_switch-02.zip). Select Extract (or Unzip) to a location on your harddrive where you will be able to find it. Once the extraction is complete, an executable update file (Update_xx_switch-02.exe).
) will appear. Copy this file onto the computer that has the IOL Counselor installed on it (please refer to Step #1). Then just double-click on the file. This will start the installation process. Please follow the instructions.

Once the installation is complete the IOL Counselor™ Activation Screen will open again indicating that you have already activated successfully. Please click on **"Enter"** to complete the initialization of the program and wait until the Set-Up Screen is opened. You should see the IOL Counselor™ Program in the requested language.

Step #3 - Download and Save the English Language Switch File:

Please **download** and **save** the Update_en_switch.zip file containing an English language switch program. This installation file is provided to you as a courtesy in the event you should ever need to switch your IOL Counselor™ language back to English.

Download directly here:
http://www.iolcounselor.com/download/free/Update_en_switch.zip
or

login on your account (with your username and password) on www.iolcounselor.com, then go to "Products" and click in the "Free Download: English Language File" – box to download.

Technical Support:

If you have questions about installing the update, or if you would like assistance with installing the update please contact **Patient Education Concepts, Inc.** toll free at **800-436-9126** *(within the U.S.A. and Canada)*, or **(281) 583-5577**, or email us at support@iolcounselor.com.